



ADSL Broadband

Offer Summary – 7 December 2018

SERVICE OVERVIEW																																							
Service Description	<p>ADSL is our most basic broadband service for residential customers. We connect your home to our Vodafone Network using a copper connection to your house.</p> <p>We offer two types ADSL broadband plans:</p> <ol style="list-style-type: none"> 1. Naked ADSL Broadband 2. ADSL Broadband with Voice. <p>SKY on Your Vodafone Bill</p> <p>If your SKY TV service is charged to your Vodafone account you can get:</p> <ul style="list-style-type: none"> • No joining fee on standard domestic SKY TV installations (normally \$99). <p>Minimum SKY package required is SKY Basic (\$49.91 per month), and a 12 month term applies. For full terms and details visit https://www.vodafone.co.nz/tv/sky-with-broadband/</p>																																						
Availability	<p>Vodafone Broadband is not available everywhere. Refer to the address checker at vodafone.co.nz/broadband/ for an indication of whether it's available at your place.</p>																																						
	<table border="1"> <thead> <tr> <th colspan="2"></th> <th colspan="3">Term</th> </tr> <tr> <th colspan="2"></th> <th>12 month</th> <th>24 month</th> <th>Open</th> </tr> </thead> <tbody> <tr> <td rowspan="3" style="writing-mode: vertical-rl; transform: rotate(180deg);"><i>Naked</i></td> <td>Ultimate Home – Unlimited</td> <td>\$94.99</td> <td>\$94.99</td> <td>\$104.99</td> </tr> <tr> <td>Smart Connect- Unlimited Online chat support</td> <td>\$89.99</td> <td>\$79.99</td> <td>\$89.99</td> </tr> <tr> <td>Everyday Home 240GB</td> <td>\$79.99</td> <td>\$69.99</td> <td>\$79.99</td> </tr> <tr> <td rowspan="3" style="writing-mode: vertical-rl; transform: rotate(180deg);"><i>Broadband & Voice</i></td> <td>Ultimate Home - Unlimited</td> <td>\$109.99</td> <td>\$109.99</td> <td>\$114.99</td> </tr> <tr> <td>Smart Connect – Unlimited Online chat support</td> <td>\$104.99</td> <td>\$94.99</td> <td>\$104.99</td> </tr> <tr> <td>Everyday Home 240GB</td> <td>\$94.99</td> <td>\$84.99</td> <td>\$94.99</td> </tr> </tbody> </table> <p>Note: All the above prices will increase by \$3 on 1 February 2019</p>					Term					12 month	24 month	Open	<i>Naked</i>	Ultimate Home – Unlimited	\$94.99	\$94.99	\$104.99	Smart Connect- Unlimited Online chat support	\$89.99	\$79.99	\$89.99	Everyday Home 240GB	\$79.99	\$69.99	\$79.99	<i>Broadband & Voice</i>	Ultimate Home - Unlimited	\$109.99	\$109.99	\$114.99	Smart Connect – Unlimited Online chat support	\$104.99	\$94.99	\$104.99	Everyday Home 240GB	\$94.99	\$84.99	\$94.99
		Term																																					
		12 month	24 month	Open																																			
<i>Naked</i>	Ultimate Home – Unlimited	\$94.99	\$94.99	\$104.99																																			
	Smart Connect- Unlimited Online chat support	\$89.99	\$79.99	\$89.99																																			
	Everyday Home 240GB	\$79.99	\$69.99	\$79.99																																			
<i>Broadband & Voice</i>	Ultimate Home - Unlimited	\$109.99	\$109.99	\$114.99																																			
	Smart Connect – Unlimited Online chat support	\$104.99	\$94.99	\$104.99																																			
	Everyday Home 240GB	\$94.99	\$84.99	\$94.99																																			
	<p>Monthly charge includes 99c telecommunications levy contribution</p> <p>Monthly price for broadband with voice includes a \$15 voice charge.</p> <p>\$10 monthly discount applies when linked to an eligible Vodafone On Account mobile plan. Prices are current as at 7 December 2018 and are subject to change. To see current pricing visit www.vodafone.co.nz/broadband</p>																																						



Set Up Charge	12 or 24 month contract	Free Vodafone Ultra Hub modem (normally \$149). \$14.95 postage and handling charge applies. Free standard broadband connection.
	Open term	Standard broadband connection \$101.20. A Vodafone Ultra Hub modem may be purchased for \$149. \$14.95 postage and handling charge applies. Or you can choose to bring your own ADSL2+ or Fibre capable modem.
	See 'Other Charges' for additional setup charges which may apply.	
Access Type	ADSL For more information about access types, click here: http://www.tcf.org.nz/broadbandtypes For more information about broadband speeds and performance, click here: http://www.tcf.org.nz/broadbandperformance	
OTHER INFORMATION		
Minimum Contract Period	You can choose either a: Open, 12 or 24 month term.	
Early Termination Fee	If your broadband service is disconnected prior to the completion of the minimum contract period, you will be charged an early termination fee of \$199 if you were on a 12 month term or \$299 if you were on a 24 month term. More details here: vodafone.co.nz/legal/terms-conditions/modem-and-connection/ Other early termination fees may apply for other services.	
Notice period (cancellation)	One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.	
Other Requirements	To sign up, you'll need: Your NZ driver's licence or other form of identification acceptable to Vodafone. Your account details if moving from another provider. Your SKY account details if moving SKY services to Vodafone TV. The consent of the property owner or body corporate if you are not the property owner. SKY on Your Vodafone Bill The minimum SKY package required is SKY Basic (\$49.91 per month) \$99 install fee when customer is new to SKY. Standard installs only and 12 month term applies. For full terms and details visit www.vodafone.co.nz/tv/sky-with-broadband/package-discounts/	
Traffic Management	Our policy is to provide you with the best broadband experience possible, so we won't slow down or throttle your connection. However, in some circumstances (such as in the unlikely event of a network attack) we may be required to take reasonable action to protect our customers and effectively manage our network.	
Fair Use	Vodafone does not have a fair use policy for ADSL Broadband. Note that all broadband plans (including the Unlimited Broadband plan) are for standard residential use only and are not to be used for commercial types of activity or purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.	
Effects on other services	Effects on other services Your broadband requires mains power to operate. If power is not available (e.g. during	



	a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home.
Other charges	<p>Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc, or if you do not return the TV recorder. For more information visit vodafone.co.nz/broadband</p> <p>Free calls to national landlines are zero-rated for up to two hours at any time. Calls in excess of the two hour per call cap will be charged on a per minute basis thereafter in accordance with your calling plan. For more information visit vodafone.co.nz/legal/terms-conditions/talk2-for-life-of-plan/</p>
Disputes	<p>Vodafone takes complaints seriously, for information about our customer complaints process visit: vodafone.co.nz/contact/complaints</p> <p>Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes tdr.org.nz</p>

All prices quoted are inclusive of GST. This is a summary only. The full legal terms and conditions for this plan are available at vodafone.co.nz/legal/terms-conditions/offer-summary/