

Vodafone Fibre Broadband with home phone

Offer Summary – 1 June 2017



SERVICE OVERVIEW		
Service Description	<p>For all plans Vodafone Fibre Broadband with home phone With broadband speeds of up to 700-900Mbps download and 400-450Mbps upload Free standard broadband connection and wiring installation (worth \$101.20) only on a 12 and 24 month term \$6 BestMates for home phone; free calling to five favourite NZ mobiles or landlines (up to 2 hours per call). Note: BestMates for home phone is included free on Unlimited data plans First month's standard plan charge free for new to broadband customers who sign up on a 12 month term.</p> <p>On Account Discount \$10 off your monthly bill for eligible Vodafone On Account customers</p> <p>SKY on Your Vodafone Bill If your SKY TV service is charged to your Vodafone account you can get:</p> <ul style="list-style-type: none"> • Free MY SKY every month • No joining fee on standard domestic SKY TV installations (normally \$99). <p>Minimum SKY package required is SKY Basic, and a 12 month term applies.</p> <p>Vodafone TV with SKY Free Vodafone TV recorder rental each month (normally \$15.00) and free standard TV installation. Minimum SKY package required is SKY Basic. See Other Requirements section for On Account discount and Vodafone TV details</p>	
Availability	Vodafone Fibre Broadband and Vodafone TV is not available everywhere. Refer to the address checker at vodafone.co.nz/broadband/	
Service Charge	Charge	Plan & Monthly data allowance
	\$90.99 per month (\$80.99 with On Account discount*)	Ultra fast Fibre 30 - 80GB
	\$100.99 per month (\$90.99 with On Account discount*)	Ultra fast Fibre 30 - Unlimited broadband data
	\$100.99 per month (\$90.99 with On Account discount*)	Ultra fast Fibre 100 80GB
	\$100.99 per month (\$90.99 with On Account discount*)	Ultra fast Fibre 100 – Unlimited broadband data up to 100Mbps download and 20Mbps upload (Free upgrade to 100Mbps download and 20Mbps upload for Unlimited broadband data with home phone offer now extended) Monthly price only available for 12 months, after which the price will increase to the then current standard monthly price

	<p>\$100.99 per month (\$90.99 with On Account discount*)</p> <p>\$110.99 per month (\$100.99 with On Account discount*)</p> <p>\$119.99 per month (\$109.99 with On Account discount*)</p> <p>\$129.99 per month (\$119.99 with On Account discount*)</p> <p>\$149.99 per month (\$139.99 with On Account discount*)</p>	<p>Gigatown 80GB[^] - Up to 700-900Mbps download and 400-450Mbps upload (Only available on Dunedin's Gigatown Network)</p> <p>Gigatown[^] – Unlimited broadband data up to 700-900Mbps download and 400-450Mbps upload (Only available on Dunedin's Gigatown Network)</p> <p>Ultra fast Fibre 200 80GB - Up to 200Mbps download and 20Mbps upload</p> <p>Ultra fast Fibre 200 – Unlimited broadband data up to 200Mbps download and 20Mbps upload</p> <p>Ultra fast fibre max[^] – Unlimited broadband data up to 700-900Mbps download and 400-450Mbps upload (Outside of Dunedin)</p>
	<p>Includes 99c telecommunications levy contribution</p> <p>*\$10 discount per month applies when linked to an eligible Vodafone On Account mobile plan. Prices are current as at 1 June 2017 and are subject to change. To see current pricing visit vodafone.co.nz/fibre</p>	
Additional Data Charges	Applies to 80GB plans	\$2 per GB or part thereof once you have used your allocated data allowance (applies from 1 Feb 2015)
	<p>You'll receive an email notification when you have reached 80% or 100% of your data allowance then at every 10GB of use in excess of that allowance. Manage your usage using My Vodafone at vodafone.co.nz/myvodafone</p>	
Set Up Charge	Open term contract	<p>A standard broadband connection fee of \$101.20 applies. A Vodafone HomeHub modem may be purchased for \$149 (\$14.95 postage and handling charge applies).</p> <p><u>Vodafone TV installation:</u> A \$99 standard TV installation charge applies if you choose the SKY option, or \$199 for Freeview HD.</p>
	12 or 24 month contract	<p>Free Vodafone HomeHub WiFi modem (normally \$149, \$14.95 postage and handling charge applies). Free standard Ultra Fast Broadband connection and wiring (normally \$248).</p> <p><u>Vodafone TV installation:</u> A free standard TV installation applies if you choose the SKY option, or \$100 if Freeview HD.</p>
	See 'Other Charges' for additional setup charges which may apply.	

Access Type	<p>^Fibre</p> <p>The Ultra fast Vodafone fibre max and Gigatown plan is the fastest fibre connection available designed for max speed. Actual max user speeds will vary and are affected by various factors including how you're connected to the internet (using a Gigabit Ethernet cable is better than WiFi, which could have a large impact on speed), the hardware and software used, number of devices connected, time of day, and where the data is downloaded from.</p> <p>In really good conditions, we expect you'll get max download speeds of up to 700-900 Mbps and upload speeds of up to 400-450 Mbps.</p> <p>For more information about access types, click here: http://www.tcf.org.nz/broadbandtypes For more information about broadband speeds and performance, click here: http://www.tcf.org.nz/broadbandperformance</p>
OTHER INFORMATION	
Minimum Contract Period	<p>You can choose either a:</p> <ul style="list-style-type: none"> • 12 or 24 month term; or open term
Early Termination Fee	<p>If your broadband service is disconnected prior to the completion of the minimum contract period, you will be charged an early termination fee of \$199 if you were on a 12 month term or \$299 if you were on a 24 month term. More details here: vodafone.co.nz/legal/terms-conditions/modem-and-connection/</p> <p>Other early termination fees may apply for other services.</p>
Notice period (cancellation)	<p>One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.</p>
Other Requirements	<p>To sign up, you'll need: Your NZ driver's licence or other form of identification acceptable to Vodafone. Your account details if moving from another provider Your SKY account details if moving SKY services to Vodafone TV The consent of the property owner or body corporate if you are not the property owner. To agree to your local fibre company end user terms.</p> <p>On Account Discount The discount applies when you link an eligible Vodafone On Account Mobile plan.</p> <p>SKY on Your Vodafone Bill To receive free MY SKY each month you must have your SKY TV service charged to your Vodafone account. The minimum SKY package required is SKY Basic (\$49.91 per month) \$99 install fee when customer is new to SKY. Standard installs only and 12 month term applies. For full terms and details visit www.vodafone.co.nz/tv/sky-with-broadband/package-discounts/</p> <p>Free Vodafone TV recorder rental To receive the free Vodafone TV recorder rental the minimum SKY package required is SKY Basic (\$49.91 per month) on a 12 month term. If you choose the Freeview HD option, free rental is only available on the Unlimited broadband data and home phone plan on a 12 month term. Otherwise rental fee of \$15.00 per month. For full terms visit vodafone.co.nz/tv/vodafone-tv</p>
Traffic Management	<p>Our policy is to provide you with the best broadband experience possible, so we won't slow down or throttle your connection. However, in some circumstances (such as in the unlikely event of a network attack) we may be required to take reasonable action to protect our customers and effectively manage our network.</p>

Fair Use	<p>Vodafone does not have a fair use policy for Vodafone Fibre Broadband</p> <p>Note that all broadband packs (including the Unlimited Broadband Pack) are for standard residential use only and are not to be used for commercial types of activity or purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.</p>
Effects on other services	<p>Effects on other services</p> <p>Your broadband requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home.</p> <p>Services that require a fixed line phone line to work, such as monitored alarms, faxes, medical alerts, the interactive features of SKY digital or PABXs are incompatible with services delivered over fibre. Vodafone recommend checking with the provider of any existing phone dependent services.</p>
Other charges	<p>Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc, or if you do not return the TV recorder. For more information visit vodafone.co.nz/fibre</p>
Disputes	<p>Vodafone takes complaints seriously, for information about our customer complaints process visit: vodafone.co.nz/contact/complaints</p> <p>Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes - www.tdr.org.nz.</p>

All prices quoted are inclusive of GST. This is a summary only. The full legal terms and conditions for this plan are available at vodafone.co.nz/fibre