

# Direct debit for paradise.net (REF: TCL)



**IMPORTANT:** Please enclose an encoded deposit slip for your bank account, complete all the following details and return this form to us by POST.  
Your direct debit will only be active on your account when the payment method on the first page of your bill shows as Direct Debit. Until this time please continue to manually pay your account.

**Return form to:**  
**Accounts Receivable,**  
**Vodafone New Zealand Limited**  
**PO Box 39092,**  
**Wellington Mail Centre, Lower Hutt 5045.**

## 1 Your paradise.net account details

Customer name	
paradise.net username	
Customer number	
Selected plan	

I/We the customer consent to the Initiator advising of pending direct debit transactions by electronic mail to the account generated electronic mail address.  
I/We the customer will advise in writing or by electronic mail if an alternative electronic mail address is preferred.

Authorised signature of bank account holder		Date	
Authorised signature of joint bank account holder		Date	

## 2 Account information (details of the bank account you want to pay your paradise.net account from)

Name of account		<b>Authority to accept DIRECT DEBITS</b> (Not to operate as an assignment or an agreement)		
Customer (acceptor) to complete bank/branch number and account number and suffix of account to be debited				
Bank	Branch		Account number	Suffix
Bank name				
Address (PO Box)				AUTHORISATION CODE <b>0305786</b> (User number)
Town/City				
Date	DD	MM	YYYY	

I/We authorise you until further notice to debit my/our bank account with all amounts which **Vodafone New Zealand Limited** (hereinafter referred to as the Initiator) the registered initiator of the above Authorisation Code, may initiate by Direct Debit.  
I/We acknowledge and accept that the bank accepts this authority only upon the conditions listed below.

### Information to appear on my/our bank statement:

Payer particulars (max 12 characters)	Payer code (max 12 characters)	Payer reference (max 12 characters)
P A R A D I S E . N E T		

Name of bank account (customer to complete)		
Authorised signatures		

APPROVED <hr/>	<b>For bank use only</b>			Bank stamp
	Date received:	Recorded by:	Checked by:	

Original - Retain at branch  
Copy - Forward to initiator if requested

### 3 Conditions of this authority to accept direct debits

#### 1. The Initiator:

- (a) Has agreed to give advance notice of the net amount of each Direct Debit and the due date of the debiting **at least 10 calendar days before** (but not more than 2 calendar months) the date when the Direct Debit will be initiated.

This advance notice must be provided either:

- (i) in writing; or

- (ii) by electronic mail where the Customer has provided prior written consent to the Initiator.

The advance notice will include the following message: "Unless advice to the contrary is received from you at least 10 days before the due date, the amount of \$..... will be direct debited to your Bank account on (initiating date)".

- (b) May, upon the relationship which gave rise to this Authority being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to me/us.

#### 2. The Customer may:

- (a) At any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and to the Initiator.
- (b) Stop payment of any Direct Debit to be initiated under this authority by the Initiator by giving written notice to the Bank **prior** to the Direct Debit being paid by the Bank.
- (c) Where a variation to the amount agreed between the Initiator and the Customer from time to time to be direct debited has been made without notice being given in terms of 1(a) above, request the bank to reverse or alter any such Direct Debit initiated by the Initiator by debiting the amount of the reversal or alteration of Direct Debit back to the Initiator through the Initiator's bank, PROVIDED such request is made not more than 120 days from the date when the Direct Debit was debited to my/our account.

#### 3. The Customer acknowledges that:

- (a) This authority will remain in full force and effect in respect of all Direct Debits passed to my/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this authority until actual notice of such event is received by the Bank.
- (b) In any event this authority is subject to any arrangement now or hereafter existing between me/us and the Bank in relation to my/our account.
- (c) Any dispute as to the correctness or validity of an amount debited to my/our account shall not be the concern of the Bank except in so far as the Direct Debit has not been paid in accordance with this authority. Any other dispute lies between me/us and the Initiator.
- (d) Where the Bank has used reasonable care and skill in acting in accordance with this authority, the Bank accepts no responsibility or liability in respect of:
  - (i) the accuracy of information about Direct Debits on Bank statements; or
  - (ii) any variations between notices given by the Initiator and the amounts of Direct Debits.
- (e) The Bank is not responsible for, or under any liability in respect of the Initiator's failure to give written advance notice correctly nor for the non-receipt or late receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and the Initiator.

#### 4. The Bank may:

- (a) In its absolute discretion conclusively determine the order of priority payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by me/us and given to or drawn on the Bank.
- (b) At any time terminate this authority as to future payments by notice in writing to me/us.
- (c) Charge its current fees for this service in force from time-to-time.