



vodafone

Connecting to Vodafone fixed line broadband for the first time

Make the most of now



Welcome to Vodafone fixed line broadband. Before you can enjoy the benefits of our broadband, there are a few basic settings you'll need in order to setup your modem/router to connect to Vodafone.

Login:	Your email address
Password:	lower case - which you would have received on sign up
PPP:	PPPoA VC-MUX
VPI:	0
VCI:	100

Every broadband modem or router has a slightly different way of entering in these settings. Simply look at the instruction manual that was supplied with your modem or router for full details on how to enter these correctly. Some brands of router ask for the DNS settings. If required these are:

Preferred DNS server:	203.109.129.67
Alternate DNS server:	203.109.129.68

Modem problem?

If for some reason you have difficulty connecting to the internet at any time, you may need to switch off the power to your modem/router for a short while and then switch it back on.

If you need any further help – just give us a call on **0800 438 448**.

If your modem or router is supplied by a company other than Vodafone you just need to contact the supplier so they can help you set it up (Please note: sometimes a charge from the supplier applies, so it's a good idea to run through the instruction manual supplied with your hardware first before giving them a call).

Email Settings

To send and receive email, you will require the following settings:

POP server	pop.vodafone.co.nz
SMTP server	smtp.vodafone.co.nz
Email address	username@vodafone.co.nz
Account name	username

Modem suppliers:

Linksys

0800 080015

3Com

0800 446 398

Alcatel Speed Touch

09 580 3032

Allied Telesyn

0800 11 41 41

Asus

0508 800 905

Belkin

0800 441 913

Billion

09 573 0988
Option 3

D-Link

0800 900 900

Dick Smith

09 414 2823

Dynalink

0800 653 962
Mon-Fri 9am-4pm

Lectron

09 573 0988
Option 3

Netgear

0800 174 600

Nokia

0800 665 427

Puretek

0800 705 555

US Robotics

0508 428 4358

ZyXEL Prestige

0800 705 555