

# Vodafone Standard Broadband with home phone - VDSL

## Offer Summary – 9<sup>th</sup> October 2017



SERVICE OVERVIEW		
<b>Service Description</b>	<p><b>For all plans</b> Standard Broadband with a home phone (VDSL)</p> <p>\$6 BestMates for home phone; free calling to five favourite NZ mobiles or landlines (up to 2 hours per call). Note: BestMates for home phone is included free on Unlimited data plans</p> <p>First month's standard plan charge free for new to broadband customers who sign up on a 12 month term.</p> <p>\$6 BestMates for home phone; free calling to five favourite NZ mobiles or landlines. Note: BestMates for home phone is included free on Unlimited data plans</p> <p>Free standard VDSL broadband connection (self-installation) (worth 101.20) only on a 12 month term</p> <p><b>On Account Discount</b> \$10 off your monthly bill for eligible Vodafone On Account customers</p> <p><b>SKY on Your Vodafone Bill</b> If your SKY TV service is charged to your Vodafone account you can get:</p> <ul style="list-style-type: none"> <li>• Free MY SKY every month</li> <li>• No joining fee on standard domestic SKY TV installations (normally \$99).</li> </ul> <p>Minimum SKY package required is SKY Basic, and a 12 month term applies.</p> <p><b>VDSL at ADSL prices offer</b> The VDSL at ADSL prices offer is available until 8<sup>th</sup> October 2017 on all plans, after which it will become standard pricing. The discount applies for the life of the VDSL plan</p>	
<b>Availability</b>	Vodafone Broadband and Vodafone TV is not available everywhere. Refer to the address checker at <a href="http://vodafone.co.nz/broadband/">vodafone.co.nz/broadband/</a>	
<b>Service Charge</b>	<b>Charge</b>	<b>Monthly data allowance</b>
	\$94.99 per month (\$84.99 with On Account discount*)	80GB data
	\$104.99 per month (\$94.99 with On Account discount*)	Unlimited broadband data
	<p>*\$10 discount per month applies to the 80GB and unlimited plans when linked to an eligible Vodafone On Account mobile plan. Discount not available on 40GB plan. Prices are current as at 1 June 2017 and are subject to change. To see current pricing and On Account eligible plans visit <a href="http://vodafone.co.nz/broadband-phonebundles">vodafone.co.nz/broadband-phonebundles</a></p> <p>Includes 99c telecommunications levy contribution</p>	

<b>Additional Data Charges</b>	<b>Applies to 40GB and 80GB plans</b>	<b>\$2 per GB or part thereof</b> once you have used your allocated data allowance
	You'll receive an email notification when you have reached 80% or 100% of your data allowance then at every 10GB of use in excess of that allowance. Manage your usage using My Vodafone at <a href="http://vodafone.co.nz/myvodafone">vodafone.co.nz/myvodafone</a>	
<b>Set Up Charge</b>	<b>Open term contract</b>	A standard broadband connection fee of \$101.20 applies. A Vodafone wireless modem may be purchased for \$149 (\$14.95 postage and handling charge applies) or you can choose to bring your own ADSL2+ capable modem.
	<b>12 and 24 month contract</b>	Free standard broadband connection. New broadband customers get free Vodafone WiFi modem (normally \$149, \$14.95 postage and handling charge applies)..
	See 'Other Charges' for additional setup charges which may apply.	
<b>Access Type</b>	<b>Copper VDSL</b> For more information about access types, click here: <a href="http://www.tcf.org.nz/broadbandtypes">http://www.tcf.org.nz/broadbandtypes</a> For more information about broadband speeds and performance, click here: <a href="http://www.tcf.org.nz/broadbandperformance">http://www.tcf.org.nz/broadbandperformance</a>	

<b>OTHER INFORMATION</b>	
<b>Minimum Contract Period</b>	You can choose either a: <ul style="list-style-type: none"> <li>• 12 or 24 month term; or open term</li> </ul>
<b>Early Termination Fee</b>	If your broadband service is disconnected prior to the completion of the minimum contract period, you will be charged an early termination fee of \$199 if you were on a 12 month term or \$299 if you were on a 24 month term. More details here: <a href="http://vodafone.co.nz/legal/terms-conditions/modem-and-connection/">vodafone.co.nz/legal/terms-conditions/modem-and-connection/</a> Other early termination fees may apply for other services.
<b>Notice period (cancellation)</b>	One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.
<b>Other Requirements</b>	<p><b>To sign up, you'll need:</b> Your NZ driver's licence or other form of identification acceptable to Vodafone. Your account details if moving from another provider Your SKY account details if moving SKY services to Vodafone TV The consent of the property owner or body corporate if you are not the property owner.</p> <p><b>On Account Discount</b> The discount applies when you link an eligible Vodafone On Account Mobile plan. Visit <a href="http://vodafone.co.nz/vdsl">vodafone.co.nz/vdsl</a> for full details.</p> <p><b>SKY on Your Vodafone Bill</b> To receive free MY SKY each month you must have your SKY TV service charged to your Vodafone account. The minimum SKY package required is SKY Basic (\$49.91 per month) \$99 install fee when customer is new to SKY. Standard installs only and 12 month term applies. For full terms and details visit <a href="http://vodafone.co.nz/tv/sky-with-broadband/package-discounts/">vodafone.co.nz/tv/sky-with-broadband/package-discounts/</a></p> <p><b>Free Vodafone TV recorder rental</b> To receive the free Vodafone TV recorder rental the minimum SKY package required is SKY Basic (\$49.91 per month) on a 12 month term. If you choose the Freeview HD option, free rental is only available on the Unlimited broadband data and home phone plan on a 12 month term. Otherwise rental fee of \$15.00 per month. For full terms visit <a href="http://vodafone.co.nz/tv/vodafone-tv">vodafone.co.nz/tv/vodafone-tv</a></p>

<b>Traffic Management</b>	Our policy is to provide you with the best broadband experience possible, so we won't slow down or throttle your connection. However, in some circumstances (such as in the unlikely event of a network attack) we may be required to take reasonable action to protect our customers and effectively manage our network.
<b>Fair Use</b>	Vodafone does not have a fair use policy for Vodafone VDSL Broadband Note that all broadband packs (including the Unlimited Broadband Pack) are for standard residential use only and are not to be used for commercial types of activity or purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.
<b>Effects on other services</b>	<p><b>Effects on other services</b></p> <p><b>Where you have traditional fixed line calling</b></p> <p>Your broadband requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home.</p> <p><b>Where you have voice calling over broadband</b></p> <p>Your broadband requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it including voice calling, including telephone calls to Emergency 111 services, may stop working unless you have battery backup in your home.</p> <p>Services that require a traditional fixed phone line to work, such as monitored medical or home alarms, fax machines, or the interactive features of Sky Digital are incompatible with voice calling over broadband. Vodafone recommend checking with your provider if you have any existing phone dependent services.</p>
<b>Other charges</b>	Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc, or if you do not return the TV recorder. For more information visit <a href="http://vodafone.co.nz/vdsl">vodafone.co.nz/vdsl</a>
<b>Disputes</b>	Vodafone takes complaints seriously, for information about our customer complaints process visit: <a href="http://vodafone.co.nz/contact/complaints">vodafone.co.nz/contact/complaints</a> Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes - <a href="http://www.tdr.org.nz">www.tdr.org.nz</a> .

All prices quoted are inclusive of GST.

This is a summary only.

The full legal terms and conditions for this plan are available at [vodafone.co.nz/vdsl](http://vodafone.co.nz/vdsl)