

40GB Standard Cable with a home phone - Cable

Offer Summary – 24 April 2015



SERVICE OVERVIEW		
Service Description	For all plans Standard Cable with a home phone Broadband speeds of up to 15Mbps download and 2Mbps upload \$6 BestMates for home phone (free calling to five favourite NZ mobiles or landlines) Note: BestMates for home phone is included free on Unlimited data plans	
Availability	Standard Cable is available in areas of Wellington, Christchurch and Kapiti. Refer to the address checker at vodafone.co.nz/cable/	
Service Charge	Charge	Monthly data allowance
	\$69 per month	40GB Ultra Fast Cable 15 and home phone
	Prices are current as at 24 April 2015 and are subject to change. To see current pricing plans visit vodafone.co.nz/40GB	
Additional Data Charges	40GB plans	\$2 per GB or part thereof once you have used your allocated data allowance
	You'll receive an email notification when you have reached 80% or 100% of your data allowance then at every 10GB of use in excess of that allowance. Manage your usage using My Vodafone at vodafone.co.nz/myvodafone	

Set Up Charge	Open term contract	A standard broadband connection and wiring fee of \$50 applies. A Vodafone Cable Modem is provided for you to use for free. A Vodafone HomeHub wireless router can be purchased for \$149
	See 'Other Charges' for additional setup charges which may apply	
Access Type	Cable For more information about access types, click here: http://www.tcf.org.nz/broadbandtypes For more information about broadband speeds and performance, click here: http://www.tcf.org.nz/broadbandperformance	

OTHER INFORMATION

Minimum Contract Period	<ul style="list-style-type: none"> Open term only
Early Termination Fee	No early termination fees
Notice period (cancellation)	One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.
Other Requirements	To sign up, you'll need: Your NZ driver's licence or another form of ID acceptable to Vodafone Your account details if moving from another provider Your SKY account details if moving SKY services to Vodafone TV
Traffic Management	Vodafone does not have any traffic management in place for Standard Cable 40GB plan. Visit vodafone.co.nz/unlimited-data-terms for more information.
Fair Use	Vodafone does not have a fair use policy for Standard Cable. Note that all broadband packs (including the Unlimited Broadband Pack) are for standard residential use only and are not to be used for commercial types of activity or purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.

Effects on other services	Effects on other services Your broadband requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home. If you have a corded phone that only plugs into the phone jack without any AC power, or a DECT cordless phone with reverse power this should continue to work during any power outage for a period of time. Third party VoIP services will not work if there is a problem with your broadband service. Services that require a fixed line phone line to work, such as monitored alarms, faxes, medical alerts, the interactive features of SKY digital or PABXs are compatible with Ultra Fast Broadband powered by Cable.
Other charges	Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc. For more information visit vodafone.co.nz/cable
Disputes	Vodafone takes complaints seriously, for information about our customer complaints

	process visit: vodafone.co.nz/contact/complaints Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes - www.tdr.org.nz .
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All prices quoted are inclusive of GST.

This is a summary only.

The full legal terms and conditions for this plan are available at vodafone.co.nz/40gb