

# Ultra Fast Naked Broadband - Cable

## Offer Summary – 3 August 2015



SERVICE OVERVIEW		
<b>Service Description</b>	<p><b>For all plans</b> Ultra Fast Naked Broadband (Cable) Broadband speeds of up to 50Mbps download and 2Mbps upload Free broadband connection and wiring installation (worth \$248) only on a 12 month term NEON for 6 months on 80GB or Unlimited plans. <a href="#">For full terms</a></p> <p><b>On Account Discount</b> For 80GB and Unlimited plans only - \$10 off your monthly bill for eligible Vodafone On Account customers</p> <p><b>SKY on Your Vodafone Bill</b> If your SKY TV service is charged to your Vodafone account you can get:</p> <ul style="list-style-type: none"> <li>Free MY SKY HDi every month</li> </ul> <p>Minimum SKY package required is SKY Basic, and a 12 month term applies.</p> <p><b>Vodafone TV with SKY</b> Free Vodafone TV recorder rental each month (normally \$15.00) and free standard TV installation. Minimum SKY package required is SKY Basic.</p> <p><b>Vodafone TV with Freeview HD</b> On Unlimited data plan only – free Vodafone TV recorder rental each month (normally \$15.00) and \$99 TV installation See Other Requirements section for On Account discount and Vodafone TV details</p>	
<b>Availability</b>	Ultra Fast Naked Broadband – Cable is available in areas of Wellington, Christchurch and Kapiti. Refer to the address checker at <a href="http://vodafone.co.nz/broadband/">vodafone.co.nz/broadband/</a>	
<b>Service Charge</b>	<b>Charge</b>	<b>Monthly data allowance</b>
	\$69 per month (\$59 with discount)*	80GB Naked Ultra Fast Cable 50
	\$79 per month (\$69 with discount)* Add \$10 per month	Unlimited data Naked Ultra Fast Cable 50 Upgrade to 100Mbps download and 10Mbps upload
*\$10 discount per month applies when linked to an eligible Vodafone On Account Mobile plan. Prices are current as at 3 August 2015 and are subject to change. To see current pricing visit <a href="http://vodafone.co.nz/broadband/naked-high-speed-cable/">vodafone.co.nz/broadband/naked-high-speed-cable/</a>		
<b>Additional Data Charges</b>	<b>Applies to 80GB plans</b>	<b>\$2 per GB or part thereof</b> once you have used your allocated data allowance
	You'll receive an email notification when you have reached 80% or 100% of your data allowance then at every 10GB of use in excess of that allowance. Manage your usage using My Vodafone at <a href="http://vodafone.co.nz/myvodafone">vodafone.co.nz/myvodafone</a>	
<b>Set Up Charge</b>	<b>Open term contract</b>	A standard broadband connection and wiring fee of \$248 applies. Vodafone TV installation: A \$99 standard TV installation charge applies if you choose the SKY option, or \$199 for Freeview HD.
	<b>12 month contract</b>	Free Vodafone HomeHub wireless modem (normally \$149). Free standard broadband connection and wiring (normally \$248).

		Vodafone TV installation: A free standard TV installation applies if you choose the SKY option, or \$100 for FreeviewHD.
	See 'Other Charges' for additional setup charges which may apply	

<b>Access Type</b>	<p><b>Cable</b></p> <p>For more information about access types, click here: <a href="http://www.tcf.org.nz/broadbandtypes">http://www.tcf.org.nz/broadbandtypes</a></p> <p>For more information about broadband speeds and performance, click here: <a href="http://www.tcf.org.nz/broadbandperformance">http://www.tcf.org.nz/broadbandperformance</a></p>
<b>OTHER INFORMATION</b>	
<b>Minimum Contract Period</b>	<p>You can choose either a:</p> <ul style="list-style-type: none"> <li>• 12 month term; or open term</li> </ul>
<b>Early Termination Fee</b>	<p>If your broadband service is disconnected prior to the completion of the minimum contract period, you will be charged an early termination fee of \$199. More details here: <a href="http://vodafone.co.nz/legal/terms-conditions/modem-and-connection/">vodafone.co.nz/legal/terms-conditions/modem-and-connection/</a>. Other early termination fees may apply for other services.</p>
<b>Notice period (cancellation)</b>	<p>One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.</p>
<b>Other Requirements</b>	<p><b>To sign up, you'll need:</b>  Your NZ driver's license or another form of ID acceptable to Vodafone  Your account details if moving from another provider  Your SKY account details if moving SKY services to Vodafone TV</p> <p><b>On Account Discount</b>  The discount applies when you link an eligible Vodafone On Account Mobile plan. Visit <a href="http://vodafone.co.nz/broadband/naked-high-speed-cable/">vodafone.co.nz/broadband/naked-high-speed-cable/</a> for full details.</p> <p><b>Free Vodafone TV recorder rental</b>  If you choose the SKY option, to receive the free Vodafone TV recorder the minimum SKY package required is SKY Basic (\$48.07 per month) and a 12 month term applies. If you choose the Freeview HD option, free rental is only available on the Unlimited data plan (otherwise rental is \$15.00 per month). 12 month term applies. For full terms visit <a href="http://vodafone.co.nz/tv/vodafone-tv">vodafone.co.nz/tv/vodafone-tv</a></p> <p><b>SKY on Your Vodafone Bill</b>  To receive free MY SKY HDi each month; you must have your SKY TV service is charged to your Vodafone account. The minimum SKY package required is SKY Basic (\$48.07 per month)  \$99 fee when customer is new to SKY. Standard installs only and 12 month term applies. For full terms and details visit <a href="http://vodafone.co.nz/tv/sky-with-broadband/package-discounts/">vodafone.co.nz/tv/sky-with-broadband/package-discounts/</a></p>
<b>Traffic Management</b>	<p>Vodafone does not have any traffic management in place for Ultra Fast Naked Broadband the 80GB plan powered by Cable. For Unlimited Data we have a P2P traffic management policy in place which may influence peer to peer broadband performance if the network is congested as we prioritize other user traffic.</p> <p>Visit <a href="http://vodafone.co.nz/unlimited-data-terms">vodafone.co.nz/unlimited-data-terms</a> for more information.</p>
<b>Fair Use</b>	<p>Vodafone does not have a fair use policy for Ultra Fast Broadband powered by Cable.</p> <p>Note that all broadband packs (including the Unlimited Broadband Pack) are for standard residential use only and are not to be used for commercial types of activity or purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.</p>
<b>Effects on other services</b>	<p><b>Effects on other services</b></p> <p>Your broadband requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home.</p>

	<p>Services that require a fixed line phone line to work, such as monitored alarms, faxes, medical alerts, the interactive features of SKY digital or PABXs are incompatible with Ultra Fast Naked Broadband. Vodafone recommend checking with the provider of any existing phone dependent services.</p> <p>If you use a third party VoIP service over your Naked broadband, this will stop working if there is a problem with your broadband service. This would prevent you from using it to make calls to emergency services.</p>
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<b>Other charges</b>	Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc. For more information visit <a href="http://vodafone.co.nz/broadband/naked-high-speed-cable/">vodafone.co.nz/broadband/naked-high-speed-cable/</a>
<b>Disputes</b>	Vodafone takes complaints seriously, for information about our customer complaints process visit: <a href="http://vodafone.co.nz/contact/complaints">vodafone.co.nz/contact/complaints</a> Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes - <a href="http://www.tdr.org.nz">www.tdr.org.nz</a> .

All prices quoted are inclusive of GST.

This is a summary only.

Full terms and conditions available at [vodafone.co.nz/broadband/naked-high-speed-cable/](http://vodafone.co.nz/broadband/naked-high-speed-cable/)