

Ultra Fast Broadband with a home phone - Cable

Offer Summary – 3 August 2015



SERVICE OVERVIEW		
Service Description	<p>For all plans Ultra Fast Broadband with a home phone (Cable) Broadband speeds of up to 50Mbps download and 2Mbps upload Free broadband connection and wiring installation (worth \$248) only on a 12 month term \$6 BestMates for home phone (free calling to five favourite NZ mobiles or landlines) Note: BestMates for home phone is included free on Unlimited data plans First two months standard plan charge free for new to broadband customers who sign up on a 12 month term. NEON for 6 months on 80GB or Unlimited plans. For full terms</p> <p>On Account Discount \$10 off your monthly bill for eligible Vodafone On Account customers</p> <p>SKY on Your Vodafone Bill If your SKY TV service is charged to your Vodafone account you can get:</p> <ul style="list-style-type: none"> • Free MY SKY HDi every month • No joining fee on standard domestic SKY TV installations (normally \$99). <p>Minimum SKY package required is SKY Basic, and a 12 month term applies.</p> <p>Vodafone TV with SKY Free Vodafone TV recorder rental each month (normally \$15.00) and free standard TV installation. Minimum SKY package required is SKY Basic.</p> <p>Vodafone TV with Freeview HD On Unlimited data plan only – free Vodafone TV recorder rental each month (normally \$15.00) and \$100 standard TV installation. 12 month term applies. See Other Requirements section for On Account discount and Vodafone TV offer details</p>	
Availability	Ultra Fast Broadband powered by Cable is available in areas of Wellington, Christchurch and Kapiti. Refer to the address checker at vodafone.co.nz/cable/	
Service Charge	Charge	Monthly data allowance
	\$89 per month (\$79 with discount)*	80GB Ultra Fast Cable 50 and home phone
	\$99 per month** (\$89 with discount)*	Unlimited Ultra Fast Cable 50 and home phone
	Add \$10 per month	Upgrade to 100Mbps download and 10Mbps upload
	<p>*\$10 discount per month applies when linked to an eligible Vodafone On Account mobile plan. Prices are current as at 3 August 2015 and are subject to change. To see current pricing and On Account eligible plans visit vodafone.co.nz/cable</p> <p>** \$105 per month if open term. \$99 price applies with 12 month term</p>	
Additional Data Charges	Applies to 80GB plans	\$2 per GB or part thereof once you have used your allocated data allowance
	You'll receive an email notification when you have reached 80% or 100% of your data	

	allowance then at every 10GB of use in excess of that allowance. Manage your usage using My Vodafone at vodafone.co.nz/myvodafone
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Set Up Charge	Open term contract	A standard broadband connection and wiring fee of \$248 applies. Vodafone TV installation: A \$99 standard TV installation charge applies if you choose the SKY option, or \$199 for Freeview HD.
	12 month contract	Free Vodafone HomeHub wireless modem (normally \$149). Free standard broadband connection and wiring (normally \$248). Vodafone TV installation: A free standard TV installation applies if you choose the SKY option, or \$100 for Freeview HD.
	See 'Other Charges' for additional setup charges which may apply	
Access Type	Cable For more information about access types, click here: http://www.tcf.org.nz/broadbandtypes For more information about broadband speeds and performance, click here: http://www.tcf.org.nz/broadbandperformance	

OTHER INFORMATION	
Minimum Contract Period	You can choose either a: <ul style="list-style-type: none"> • 12 month term or open term
Early Termination Fee	If your broadband service is disconnected prior to the completion of the minimum contract period, you will be charged an early termination fee of up to \$199. More details here: vodafone.co.nz/legal/terms-conditions/modem-and-connection/ Other early termination fees may apply for other services.
Notice period (cancellation)	One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.
Other Requirements	<p>To sign up, you'll need: Your NZ driver's licence or another form of ID acceptable to Vodafone Your account details if moving from another provider Your SKY account details if moving SKY services to Vodafone TV</p> <p>On Account Discount The discount applies when you link an eligible Vodafone On Account Mobile plan. Visit vodafone.co.nz/cable for full details.</p> <p>Free Vodafone TV recorder rental If you choose the SKY option, to receive the free Vodafone TV recorder rental the minimum SKY package required is SKY Basic (\$48.07 per month) and a 12 month term applies. If you choose the Freeview HD option, free rental is only available on the Unlimited Ultra Fast Cable 50 and home phone (otherwise rental is \$15.00 per month). 12 month term applies. For full terms visit vodafone.co.nz/tv/vodafone-tv</p> <p>SKY on Your Vodafone Bill To receive free MY SKY HDi each month; you must have your SKY TV service is charged to your Vodafone account. The minimum SKY package required is SKY Basic (\$48.07 per month) \$99 install fee when customer is new to SKY. Standard installs only and 12 month term applies. For full terms and details visit vodafone.co.nz/tv/sky-with-broadband/package-discounts/</p>
Traffic Management	Vodafone does not have any traffic management in place for Ultra Fast Broadband the 80GB plan powered by Cable. For Unlimited Data we have a P2P traffic management policy in place which may influence peer to peer broadband performance if the network is congested as we prioritize other user traffic. Visit vodafone.co.nz/unlimited-data-terms for more information.
Fair Use	Vodafone does not have a fair use policy for Ultra Fast Broadband powered by Cable.

	Note that all broadband packs (including the Unlimited Broadband Pack) are for standard residential use only and are not to be used for commercial types of activity or purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.
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Effects on other services	<p>Effects on other services</p> <p>Your broadband requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home.</p> <p>If you have a corded phone that only plugs into the phone jack without any AC power, or a DECT cordless phone with reverse power this should continue to work during any power outage for a period of time. Third party VoIP services will not work if there is a problem with your broadband service.</p> <p>Services that require a fixed line phone line to work, such as monitored alarms, faxes, medical alerts, the interactive features of SKY digital or PABXs are compatible with Ultra Fast Broadband powered by Cable.</p>
Other charges	<p>Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc.</p> <p>For more information visit vodafone.co.nz/cable</p>
Disputes	<p>Vodafone takes complaints seriously, for information about our customer complaints process visit: vodafone.co.nz/contact/complaints</p> <p>Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes - www.tdr.org.nz.</p>

All prices quoted are inclusive of GST.

This is a summary only.

The full legal terms and conditions for this plan are available at vodafone.co.nz/cable