

Ultra Fast Naked Broadband - Fibre

Offer Summary – 3 August 2015



SERVICE OVERVIEW		
Service Description	<p>For all plans Ultra Fast Naked Broadband (Fibre) With broadband speeds of up to 1Gbps download and 500Mbps upload Free broadband connection and wiring installation (worth \$248) only on a 12 month term NEON for 6 months on 80GB or Unlimited plans. For full terms</p> <p>On Account Discount \$10 off your monthly bill for eligible Vodafone On Account customers</p> <p>SKY on Your Vodafone Bill If your SKY TV service is charged to your Vodafone account you can get:</p> <ul style="list-style-type: none"> Free MY SKY HDi every month <p>Minimum SKY package required is SKY Basic, and a 12 month term applies.</p> <p>Vodafone TV with SKY Free Vodafone TV recorder rental each month (normally \$15.00) and free standard TV installation. Minimum SKY package required is SKY Basic.</p> <p>Vodafone TV with Freeview HD On Unlimited data plan only – free Vodafone TV recorder rental each month (normally \$15.00) and \$99 TV installation</p> <p>See Other Requirements section for On Account discount and Vodafone TV details</p>	
Availability	<p>Ultra Fast Broadband is not available everywhere. Ultra Fast 200 (200Mbps) is only available in select Chorus Fibre areas.</p> <p>Refer to the address checker at vodafone.co.nz/broadband/</p>	
Service Charge	Charge	Monthly data allowance
	<p>\$69 per month (\$59 with discount)*</p> <p>\$89 per month (\$79 with discount)*</p> <p>Add \$10 per month</p> <p>Add \$30 per month</p>	<p>80GB Ultra Fast 30 Naked broadband</p> <p>Unlimited Ultra Fast 30 Naked broadband</p> <p>Upgrade to 100Mbps download and 20Mbps upload</p> <p>Upgrade to 200Mbps download and 20Mbps upload (Not available in all areas)</p>
	<p>* \$10 discount when linked to an eligible Vodafone On Account Mobile plan. Prices are current as at 3 August 2015 and are subject to change. To see current pricing visit vodafone.co.nz/broadband/naked-ultra-fast-fibre</p>	
Additional Data Charges	Applies to 80GB plans	\$2 per GB or part thereof once you have used your allocated data allowance
	<p>You'll receive an email notification when you have reached 80% or 100% of your data allowance then at every 10GB of use in excess of that allowance.</p>	

	Manage your usage using My Vodafone at vodafone.co.nz/myvodafone	
Set Up Charge	Open term contract	A standard broadband connection and wiring fee of \$248 applies. A HomeHub modem must be purchased for \$149 (postage and handling charge of \$14.95 applies) Vodafone TV installation: A \$99 TV installation charge applies if you choose the SKY option, or \$199 if Freeview HD
	12 month contract	Free Vodafone HomeHub wireless modem (normally \$149, postage and handling charge of \$14.95 applies). Free standard broadband connection and wiring \$248). Vodafone TV installation: A free standard TV installation applies if you choose the SKY option, or \$100 if Freeview HD
	See 'Other Charges' for additional setup charges which may apply	
Access Type	Fibre For more information about access types, click here: http://www.tcf.org.nz/broadbandtypes For more information about broadband speeds and performance, click here: http://www.tcf.org.nz/broadbandperformance	
OTHER INFORMATION		
Minimum Contract Period	You can choose either a: <ul style="list-style-type: none"> • 12 month term; or open term 	
Early Termination Fee	If your service is disconnected prior to the completion of the minimum contract period, you will be charged an early termination fee of \$199. More details here: vodafone.co.nz/legal/terms-conditions/modem-and-connection/ Other early termination fees may apply for other services.	
Notice period (cancellation)	One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.	
Other Requirements	<p>To sign up, you'll need: Your NZ driver's license or other ID acceptable to Vodafone Your account details if moving from another provider Your SKY account details if moving SKY services to Vodafone TV The consent of the property owner or body corporate if you are not the property owner and agree to your local fibre company end user terms.</p> <p>On Account Discount The discount applies when you link an eligible Vodafone On Account Mobile plan. Visit vodafone.co.nz/broadband/naked-ultra-fast-fibre for full details.</p> <p>SKY on Your Vodafone Bill To receive free MY SKY HDi each month; you must have your SKY TV service is charged to your Vodafone account. The minimum SKY package required is SKY Basic (\$48.07 per month) \$99 install fee when customer is new to SKY. Standard installs only and 12 month term applies. For full terms and details visit vodafone.co.nz/tv/sky-with-broadband/package-discounts/</p> <p>Free Vodafone TV recorder rental To receive the free Vodafone TV recorder rental the minimum SKY package required is SKY Basic (\$48.07 per month). 12 month term applies. If you choose the Freeview HD option, free rental is only available on the Unlimited broadband data plan on a 12 month term. Otherwise rental fee of \$15.00 per month. Full terms: vodafone.co.nz/tv/vodafone-tv</p>	
Traffic Management	We have a P2P traffic management policy in place which may influence peer to peer broadband performance if the network is congested as we prioritise other user traffic. Visit vodafone.co.nz/p2ppolicy for more information.	
Fair Use	Vodafone does not have a fair use policy for Ultra Fast Broadband powered by Fibre. Note that all broadband packs (including the Unlimited Broadband Pack) are for standard residential use only and are not to be used for commercial types of activity or	

	<p>purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.</p>
<p>Effects on other services</p>	<p>Effects on other services</p> <p>Your broadband service requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home.</p> <p>Services that require a fixed line phone line to work, such as monitored alarms, faxes, medical alerts, the interactive features of SKY digital or PABXs are incompatible with Ultra Fast Naked Broadband over fibre. Vodafone recommend checking with the provider of any existing phone dependent services.</p> <p>If you use a third party VoIP service over your Naked broadband, this will stop working if there is a problem with your broadband service. This would prevent you from using it to make calls to emergency services.</p>
<p>Other charges</p>	<p>Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc.</p> <p>For more information visit vodafone.co.nz/broadband/naked-ultra-fast-fibre</p>

Disputes	Vodafone takes complaints seriously, for information about our customer complaints process visit: vodafone.co.nz/contact/complaints Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes - www.tdr.org.nz
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All prices quoted are inclusive of GST.

This is a summary only. The full legal terms and conditions for this plan are available at vodafone.co.nz/broadband/naked-ultra-fast-fibre