

Ultra Fast Broadband with a home phone - Fibre

Offer Summary – 3 August 2015



SERVICE OVERVIEW		
Service Description	<p>For all plans Ultra Fast Broadband with a home phone (Fibre) With broadband speeds of up to 1Gbps download and 500Mbps upload</p> <p>Free broadband connection and wiring installation (worth \$248) only on a 12 month term</p> <p>\$6 BestMates for home phone; free calling to five favourite NZ mobiles or landlines. Note: BestMates for home phone is included free on Unlimited data plans</p> <p>First months standard plan charge free for new to broadband customers who sign up on a 12 month term.</p> <p>NEON for 6 months on 80GB or Unlimited plans. For full terms</p> <p>On Account Discount \$10 off your monthly bill for eligible Vodafone On Account customers</p> <p>SKY on Your Vodafone Bill If your SKY TV service is charged to your Vodafone account you can get:</p> <ul style="list-style-type: none"> • Free MY SKY HDi every month • No joining fee on standard domestic SKY TV installations (normally \$99). <p>Minimum SKY package required is SKY Basic, and a 12 month term applies.</p> <p>Vodafone TV with SKY Free Vodafone TV recorder rental each month (normally \$15.00) and free standard TV installation. Minimum SKY package required is SKY Basic.</p> <p>Vodafone TV with Freeview HD On Unlimited data plan only – free Vodafone TV recorder rental each month (normally \$15.00) and \$100 standard TV installation. 12 month term applies.</p> <p>See Other Requirements section for On Account discount and Vodafone TV details</p>	
Availability	Ultra Fast Broadband and Vodafone TV is not available everywhere. Refer to the address checker at vodafone.co.nz/broadband/	
Service Charge	Charge	Monthly data allowance
	\$89 per month (\$79 with discount)*	80GB Ultra Fast 30 and home phone
	\$99 per month ** (\$89 with discount)*	Unlimited Ultra Fast 30 and home phone
	Add \$10 per month	Upgrade to 100Mbps download and 20Mbps upload
	Add \$10 per month	Upgrade to 1Gbps download and 500Mbps upload (Only available within Chorus Dunedin Gigatown area)
	Add \$30 per month	Upgrade to 200Mbps download and 20Mbps upload (Only available in select Fibre areas)
<p>*\$10 discount per month applies when linked to an eligible Vodafone On Account mobile plan. Prices are current as at 3 August 2015 and are subject to change. To see current pricing visit vodafone.co.nz/fibre</p> <p>** \$105 per month if open term. \$99 price applies with 12 month term</p>		

Additional Data Charges	Applies to 80GB plans	\$2 per GB or part thereof once you have used your allocated data allowance (applies from 1 Feb 2015)
	You'll receive an email notification when you have reached 80% or 100% of your data allowance then at every 10GB of use in excess of that allowance. Manage your usage using My Vodafone at vodafone.co.nz/myvodafone	

Set Up Charge	Open term contract	A standard broadband connection fee of \$248 applies A Vodafone HomeHub modem may be purchased for \$149 (\$14.95 postage and handling charge applies) <u>Vodafone TV installation:</u> A \$99 standard TV installation charge applies if you choose the SKY option, or \$199 for Freeview HD.
	12 month contract	Free Vodafone HomeHub wireless modem (normally \$149, \$14.95 postage and handling charge applies). Free standard Ultra Fast Broadband connection and wiring (normally \$248). <u>Vodafone TV installation:</u> A free standard TV installation applies if you choose the SKY option, or \$100 for Freeview HD.
	See 'Other Charges' for additional setup charges which may apply.	
Access Type	Fibre For more information about access types, click here: http://www.tcf.org.nz/broadbandtypes For more information about broadband speeds and performance, click here: http://www.tcf.org.nz/broadbandperformance	
OTHER INFORMATION		
Minimum Contract Period	You can choose either a: <ul style="list-style-type: none"> • 12 month term; or open term • 	
Early Termination Fee	If your broadband service is disconnected prior to the completion of the minimum contract period, you will be charged an early termination fee of \$199. Other early termination fees may also apply. More details here: vodafone.co.nz/legal/terms-conditions/modem-and-connection/	
Notice period (cancellation)	One month's minimum notice or any lesser notice period agreed between us applies to all Vodafone Broadband plans.	
Other Requirements	<p>To sign up, you'll need: Your NZ driver's licence or other form of identification acceptable to Vodafone. Your account details if moving from another provider Your SKY account details if moving SKY services to Vodafone TV The consent of the property owner or body corporate if you are not the property owner. To agree to your local fibre company end user terms.</p> <p>On Account Discount The discount applies when you link an eligible Vodafone On Account Mobile plan. Visit vodafone.co.nz/fibre for full details.</p> <p>SKY on Your Vodafone Bill To receive free MY SKY HDi each month; you must have your SKY TV service is charged to your Vodafone account. The minimum SKY package required is SKY Basic (\$48.07 per month) \$99 install fee when customer is new to SKY. Standard installs only and 12 month term applies. For full terms and details visit vodafone.co.nz/tv/sky-with-broadband/package-discounts/</p> <p>Free Vodafone TV recorder rental To receive the free Vodafone TV recorder rental the minimum SKY package required is SKY Basic (\$48.07 per month) on a 12 month term. If you choose the Freeview HD</p>	

	option, free rental is only available on the Unlimited broadband data and home phone plan on a 12 month term. Otherwise rental fee of \$15.00 per month. For full terms visit vodafone.co.nz/tv/vodafone-tv
Traffic Management	We have a P2P traffic management policy in place which may influence peer to peer broadband performance if the network is congested as we prioritize other user traffic. Visit vodafone.co.nz/p2ppolicy for more information.
Fair Use	Vodafone does not have a fair use policy for Ultra Fast Broadband powered by Fibre. Note that all broadband packs (including the Unlimited Broadband Pack) are for standard residential use only and are not to be used for commercial types of activity or purposes. Non-residential, commercial purposes will include (but is not limited to) e.g. selling bandwidth to third parties or running an Internet Service Provider.
Effects on other services	Effects on other services Your broadband requires mains power to operate. If power is not available (e.g. during a local power outage) the broadband, and any services which run over it, may stop working unless you have battery backup in your home. Services that require a fixed line phone line to work, such as monitored alarms, faxes, medical alerts, the interactive features of SKY digital or PABXs are incompatible with services delivered over fibre. Vodafone recommend checking with the provider of any existing phone dependent services.
Other charges	Additional charges may apply for items such as non-standard installations, additional in-home technician work performed at time of connection etc, or if you do not return the TV recorder. For more information visit vodafone.co.nz/fibre
Disputes	Vodafone takes complaints seriously, for information about our customer complaints process visit: vodafone.co.nz/contact/complaints Vodafone is a member of the Telecommunication Dispute Resolution scheme, a free independent service to help customers resolve disputes - www.tdr.org.nz .

All prices quoted are inclusive of GST.

This is a summary only.

The full legal terms and conditions for this plan are available at vodafone.co.nz/fibre