

Vodafone fixed line and broadband

Direct Credit setup instructions



Payment by Direct Credit

When making a payment directly to Vodafone via your bank account, please ensure you use the correct bank account details and include the specified information required as listed below. Please allow a minimum of two working days for the payment to appear on your account.

Separate or lump sum payments

Separate - Submit a separate payment for each account

Lump sum - Make one payment for multiple fixed line and broadband accounts. If payment is to be allocated across several accounts, a breakdown of payments across each billing account number is required prior to the payment being made.

Vodafone bank account details

Bank account name	Vodafone fixed line & broadband
Bank account number	01 - 0102 - 0108338 - 01
Bank branch details	ANZ Queen & Victoria Streets

Information required

Separate Account payments

Particulars

- Vodafone account name

Code

- This is your 7 digit Vodafone fixed line and broadband customer number found at the top of your Vodafone fixed line and broadband bill
- Numeric only, no alpha
- Please do not use your invoice number

Reference

- This is the landline phone number associated with the invoice, if no number please leave blank
- Numeric only, no spaces
- Please do not use your invoice number

Lump sum payments

Particulars

- Company or account name

Code

- "LUMPSUM"
- No numeric references

Reference

- "REFER REMIT"
- No numeric references

Remittance & queries

Freepost Vodafone Fixed Line & Broadband
Payment Processing Centre
PO BOX 9404
Newmarket
Auckland 1149

nzcustomerpayments@vodafone.com

Please note: This information is specific to fixed line and broadband account holders and cannot be used for mobile accounts.