

# Consumer change of ownership form



Simply fill in the details below and return to us in the envelope provided or via the contact details at the bottom of this form

Please fill in all fields, if all fields are not filled in this can cause delays with the processing of the change of ownership, please write as clearly as possible

## 1. Existing customer details

First name.....

Last name.....

Address.....

.....

..... Postcode.....

Login (username@vodafone.co.nz) .....

Alternative email address .....

Customer number .....

Date of birth.....

Mother's maiden name .....

Mobile/contact number .....

## 2. Existing customer signature

I agree to transfer the above account with Vodafone fixed line and broadband to the new account holder(s), and agree to remain responsible for all charges incurred on this account up until the date of transfer. I understand that ownership of this account will not be transferred until the balance of this account is \$0.00.

Signed ..... Date .....

## 3. New customer details

Name .....

Mother's maiden name.....

Address .....

..... Postcode.....

Phone number.....

Fax number.....

Mobile number.....

Email address.....

Additional contact number.....

Male  Female Date of birth .....

Do you require a direct debit form?  Credit card  Bank account

Please send my monthly bill by:  Email  Post\*

\* Monthly fee of \$1.50 applies

I'd like to be kept informed, by various means including electronic messages, of our special offers, deals and important information on products and services. I understand that these messages may not include an unsubscribe facility.

## 4. Services to change ownership

Username  Homepage account  Domain name\*

Email address  Phone  All services

\*A completed **Change of registrant form** is also required

Date taking over account .....

Details .....

.....

.....

.....

.....

.....

## 5. New customer identification

The new account holder must provide New Zealand drivers licence numbers 5a and 5b OR a copy of your passport, PLUS a letter (see below).

**Drivers licence numbers**, please provide both 5a and 5b

5a ..... 5b .....

Expiry date.....

Or

**A certified copy of your current passport** showing full name, date of birth and signature

Plus

**A letter from a utility company, bank/credit card statement or tenancy agreement** showing name and address (must not be more than 3 months old)

## 6. New customer signature

I authorise Vodafone to confirm my identity by obtaining a Driver Check from NZTA, and to exchange credit references about my credit worthiness. I agree to pay all charges relating to this account once ownership of this account has been transferred and to be bound by the connection terms and conditions applicable to the account (as set out at www.vodafone.co.nz), and all other applicable terms including any contract term and pricing plans. I confirm that I am over 18 years old.

FEES: I understand that I am obliged to pay all charges associated with the account including the monthly fee, any delayed charges such as toll calls that may appear after the transfer is completed, and any early termination fees which may apply if I close this account before the end of the contract term. I understand that relocation fees may apply if I am relocating services to a different address.

Signed .....

Date.....