

User guide

Important information

Please read the *Important information* leaflet before you use your mobile phone.

Experience more. Discover how.

Congratulations. You now own a classy phone that comes with first-class support. Wherever you are there's always help at hand if you need an answer fast about your phone. Visit www.sonyericsson.com/XXX to find out how to get in touch with our dedicated specialist teams in your country and for tips and tricks about how to get the most out of your phone.

User guide in the phone

An extended User guide is available in your phone. The extended User guide and more information are also available at www.sonyericsson.com/support.

- To access the User guide in your phone
- From the **Home** screen, tap the applications bar > **User guide**.

Getting started

The instructions in this User guide is written from default Home screen if nothing else is stated. If you set Timescape™ or another application as your Home screen, the instructions path may differ.

To insert the SIM card and the memory card



- Remove the battery cover.
- Slide the SIM card and the memory card into the holders with the gold-coloured contacts facing down.

To insert the battery



- Insert the battery with the label side up and the connectors facing each other.
- Attach the battery cover.

To turn on the phone

- Press and hold down **Q**.
- Enter your SIM card PIN, if requested, and select **OK**.
- At first startup, follow the instructions in the Welcome menu.

If you want to correct a mistake when you enter your SIM card PIN, press **ESC**.

To turn off the phone

- Press and hold the **Q** until the options menu opens.
- In the options menu, tap **Power off**.
- Tap **OK**.

To activate the screen

- Press any of the hardware keys. The phone is also activated when you receive a call.

Settings for calling, messaging and Internet

In order to call, send messages and use the Internet you will need a 2G/3G mobile data connection. You can also send emails and access the Internet by connecting to a Wi-Fi network.

- For most network operators, settings for calling, messaging and Internet will be preinstalled on the phone or automatically downloaded to your phone the first time you turn on the phone with a SIM card inserted. If not, you can go to www.sonyericsson.com/support to download the settings to your phone.
- Using Wi-Fi™ you can access the Internet wirelessly with your phone. You can browse the Internet at home (personal Wi-Fi networks) or in public access zones (hot spots). Personal Wi-Fi networks are usually protected. A pass phrase or a key is then required from the Wi-Fi network administrator. Hot spots are usually non-protected but often requires you to log on to the operator's service before you get Internet access. See *Wi-Fi™* on page 34 for more information.

Social web services

You can use your phone with many web based services, for example, social networking and media sharing.

- You can set up your Facebook™ and Twitter™ accounts to use them with Timescape™ and Phonebook. See *Social networking services* on page 22.
- You can share photos and videos on a number of web services.

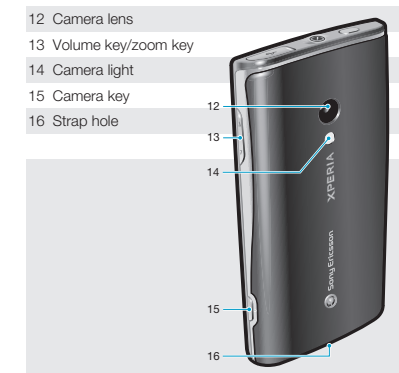
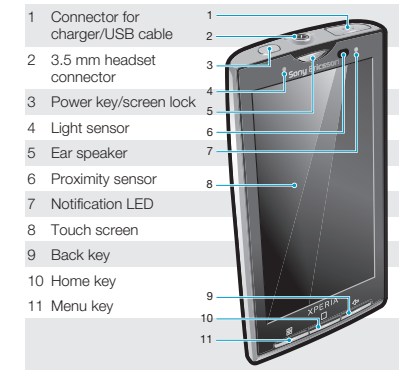
To set up a Google account in your phone

- From the **Home** screen, tap the application bar.
- Tap **Settings** > **Online service accounts** > **Google**.
- Follow the registration wizard to create a Google account, or sign in if you already have an account.
- Your phone is now ready for use with Google email, calendar and contacts.

It is also possible to create or set up a Google account from the **Welcome** menu the first time you start the phone. You can also create a Google account by going to www.google.com/accounts in the web browser of your computer.

Getting to know your phone

Phone overview



Charging the battery

The phone battery is partly charged when you buy the phone.

- The phone must be turned on in order to charge the battery.

To charge the phone using the power adapter

- Connect the phone to a power outlet using the USB cable and the power adapter.

To charge the phone using a computer

- Connect the phone to a USB port on a computer using the USB cable included in the phone kit.

Using the touch screen

To open or highlight an item

- Tap the item.

Scrolling

You can scroll up or down, and on some webpages you can also scroll to the sides.

- Dragging or flicking will not activate anything on the screen.

List

Some lists have an alphabetic index on the side. Drag your finger along the index to scroll between the index letters.



To zoom

- When available, tap **+** or **-** to zoom in or out.
- You may have to drag the screen in any direction to make the zoom icons appear.

To pan

- When available, drag the screen to pan.

To mark or unmark options

- Tap the checkbox or radio button to mark or unmark it.

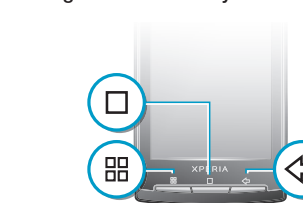
Checkboxes

- marked
- unmarked

Radio buttons

- marked
- unmarked

Using the hardware keys



- Menu**: Opens a list of options that you can do on the current screen or application.
- Home**: Takes you to the Home screen from any application or screen.
- Back**: Takes you to the Recently-used applications window.

- Opens the music mini player.
- Takes you back to the previous screen, or to closes a dialog box, options menu, or the Notifications panel.
- Closes the onscreen keyboard.

Entering text

Keyboard overview

This is an overview of some of the icons on the keyboard.

- Activate upper case letter input.
- Activate lower case letter input.
- Delete characters.
- Insert symbols.
- Switch to numbers.
- Insert a space.

Using the keyboard

When you start a program or select a field that requires text or numbers, the keyboard appears.

- If you do not need the keyboard, you can close it by pressing **ESC**.

To select input method

- When you enter text, touch and hold the text bar until the **Select Input Method** appears.
- Select an option.

To enter text using the keyboard

- When you enter text, tap the text field. The keyboard appears.

Status bar

The status bar is placed on the top of the screen. Phone status and notifications are displayed in the status bar. On the left side of the status bar the notification icons are displayed and on the right the phone status icons.



Applications screen

You can access your applications in the phone using the application screen.

To open the Applications screen



- From the **Home** screen, tap the applications bar.
- To close the Applications screen
- Tap the applications bar.
- Press **ESC**.

Recently-used applications window

You can view and access the recently-used applications from this window.

- To open the Recently-used applications window
- From any application, press and hold down **ESC**.

Phone settings overview

You can set up the phone to suit your requirements.

To access the phone settings

- From the **Home** screen, tap the applications bar.
- Tap **Settings**.

Basic phone settings

To change the phone language

- From the **Home** screen, tap the applications bar.
- Tap **Settings** > **Locale & text** > **Select locale**.

3 Select an option.

- If you choose the wrong language and cannot read the menu texts, go to www.sonyericsson.com/support for help.

To turn on the Airplane mode

- From the **Home** screen, tap the applications bar.
- Tap **Settings** > **Wireless controls**.
- Mark **Airplane mode** check box.

PIN

You may need a PIN (Personal Identification Number) to activate the services and functions in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as *, unless it starts with emergency number digits, for example, 112 or 911. You can call an emergency number without entering a PIN.

Supported services and features

Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

Home screen

The **Home** screen is the starting point of your phone. You can personalise the Home screen by for example adding applications, shortcuts, widgets, or by changing the wallpaper. The **Home** screen expands outside the screen.



To add a Home screen item

- From the **Home** screen, tap the applications bar.
- Press **ESC** and tap **Add**.
- In the **Add to Home screen** menu, select the item you want to add.

To move an item from the Home screen to an extended Home screen

- Touch and hold the item until it magnifies and the phone vibrates.
- Drag the item to the left or right.
- Release the item.

To delete a Home screen item

- Touch and hold the item until **ESC** appears at the bottom of the screen.
- Drag the item to the **ESC** and hold it until **ESC** is activated.
- Release the item.

Calling

To make an emergency call

- From the **Home** screen, tap **Dialer**.
- Enter the emergency number and tap **Call**. To delete a number, tap **OBJECT MISSING** (delete icon).

You can make an emergency call without a SIM card inserted.

To make an emergency call while the SIM card is locked

- Tap **Emergency call**.
- Enter the emergency number and tap **Call**. To delete a number, tap **OBJECT MISSING** (delete icon).

To make a call

- From the **Home** screen, tap **Dialer**.
- Enter the number of the recipient and tap **Call**. To delete a number, tap **OBJECT MISSING** (delete icon).

To end a call

- Tap **End call**.

To answer a call

- If the screen is unlocked, tap **Answer** to answer the call.
- If the screen is locked, unlock it to answer the call.

If you are using regular headphones without a microphone, you have to remove the headphones from the headset connector to be able to answer the call.

Phonebook

In the **Phonebook**, you can enter all your information for your personal contacts, for example, phone numbers, email addresses and web service accounts. When you view a contact, you get quick access to all communication with that contact.

To open Phonebook

- From the **Home** screen, tap the application bar, then tap **Phonebook**.
- The first time you open **Phonebook**, a setup wizard starts. You can **Sync your contacts with online services** if you have a synchronisation service account, and you can **Import contacts from SIM card or memory card**.

To add a contact

- From the **Home** screen, tap the application bar, then tap **Phonebook**.
- Press **ESC**, then tap **New contact**.
- Enter the name of the contact.

- Enter or select the desired additional information for the contact.
- When you are done, tap **Save**.

To search for a contact

- From the **Home** screen tap the application bar, then tap **Phonebook**.
- Enter the first few letters of the contact in the search field. The contacts beginning with those letters appear.

To call a contact

- From the **Home** screen, tap the application bar, then tap **Phonebook**.
- Tap the contact.
- Tap the desired phone number of the contact.

SMS and MMS

To create and send an SMS or MMS message

- From the **Home** screen, tap the application bar, then tap **Messaging**.
- Tap **New message**.
- Enter one or more recipient numbers or email addresses.
- Enter your message text.
- If you want to add a photo, video or a sound, press **ESC**, then tap **Attach** and select an option.
- Tap **Send**.

To receive and read an SMS or MMS message

- From the **Home** screen, tap the application bar, then tap **Messaging**.
- Select a message conversation thread from the list.

Email

You can use your phone for emailing with your ordinary email account. You need the correct Internet settings in your phone. See *Settings for calling, messaging and Internet* on page 5.

To set up an email account in your phone for the first time

- From the **Home** screen tap the application bar, then tap **Email**.
- Tap **Next**.
- Enter your email address and password and tap **Done**.
- Tap **Next**.
- If the phone cannot download your account email settings automatically, tap **Manual setup** and enter the account settings manually.
- Enter an account name and the name displayed on outgoing messages. Tap **Done**.

If you need to enter the settings manually, contact your email service provider for the correct email account settings.

To create and send an email message

- 1 From the **Home** screen tap the application bar, then tap **Email**.
- 2 Press **✉**, then tap **Compose**.
- 3 Enter the email address of the recipient.
- 4 If you want to add Cc or Bcc, press **cc** and tap **Add Cc/Bcc**.
- 5 Enter a subject.
- 6 Enter the message text.
- 7 To attach a file, press **📎**, then tap **Add attachment** and select a file.
- 8 Tap **Send**.

To receive and read an email message

- 1 From the **Home** screen tap the application bar, then tap **Email**.
- 2 If you have several accounts, select the account you have received the email to.
- 3 To update the inbox with new messages, press **🔄**, then tap **Refresh**.
- 4 Tap the message.

- ✦ If you have changed the email settings and set an **Email checking frequency**, **✉** appears in the status bar when you receive a new message. You can drag the status bar downwards to read the message.

Social networking services

You can set up your Facebook and Twitter accounts in the phone. You can then, for example, update your status or

view posts from your contacts, from Timescape™ and Phonebook.

- ✦ If you do not already have a Facebook account, you can sign up on www.facebook.com. If you do not already have a Twitter account, you can sign up on www.twitter.com.

To set up your Facebook or Twitter account in your phone

- 1 From the **Home** screen, tap the application bar, then tap **Settings**.
- 2 Tap **Online service accounts**, then select **Facebook** or **Twitter**.
- 3 Enter your login and password and tap **Sign in**.
- 4 Enter a download frequency interval for new posts.

Timescape™

Sony Ericsson Timescape™ revolutionises your social experience by collecting all your communications into one view. Every event - SMS, email, Facebook or Twitter updates - appears as a tile in a chronological flow on the screen. You can see a snack-size preview of an event before choosing to view the full content. With the infinite button, you can view all communications for a contact.

- ✦ To make best use of Timescape™, you can set up your email and social networking service accounts in your phone. See *Social web services* on page 6.

To start Timescape™

- From the **Home** screen, tap **Timescape™**.
- ✦ You can also tap the Timescape™ widget.

To set up Timescape™

- ✦ The first time you start Timescape™, a setup wizard will guide you through the necessary steps.

- 1 From the **Home** screen, tap **Timescape™**.
- 2 Tap the tile.
- 3 If you desire, tap **Online service accounts** and enter your Facebook or Twitter account information.
- 4 If you desire, tap **Email** and enter your email account information.
- 5 When you are finished, tap **Done**.

- ✦ For each of email, Facebook and Twitter, you can use only one account together with Timescape™.

The Timescape™ start screen



- 1 Your Facebook or Twitter status
- 2 Timescape™ tiles, in chronological order
- 3 Timescape™ tile filter

Using Timescape™

To delete a tile in Timescape™

- 1 Tap the tile.
- 2 Drag the tile until **✕** appears at the bottom of the screen.
- 3 Drag the tile to the **✕** symbol and wait until the symbol is activated.

1	Camera key. Activate the camera/Take photos/Record video
2	Zoom in or out
3	Select capturing settings (still)
4	Select resolution (still)
5	Select scenes (still)
6	Select focus settings (still)
7	Select video size (video)
8	Select scenes (video)
9	Select capturing settings (video)
10	Switch between still and video camera
11	View or play recently taken photos or recorded videos
12	Adjust brightness
13	View photos or videos that you have taken or recorded
14	Status icons showing selected settings
15	Select additional settings
16	Go back a step or exit the camera

To activate the camera

- Press and hold down the camera key.

- 4 Release the tile.
- 5 Tap **OK**.

To filter the displayed events in Timescape™

- Tap the desired filter symbol.

Tile symbols

The following symbols on a tile indicate the type of event. When you are previewing a tile, you can tap the symbol to view the event.

Symbol	Event
	A missed call
	SMS/MMS message (blue indicates unread message)
	Email message (blue indicates unread message)
	ATwitter update from a friend
	A Facebook update from a friend
	A recently captured photo
	A recently captured video
	A recently played song

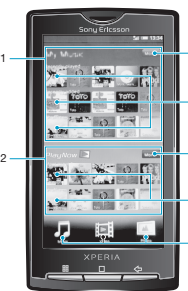
The infinite button in Timescape™

When you tap a tile, the infinite button **∞** appears in the upper right corner (except for a recently captured video). By tapping the infinite button, you get access to related content.

Music in Sony Ericsson Mediascape

You can browse and listen to your music, audio books and podcasts using Sony Ericsson Mediascape. Use Media Go™ to transfer content to and from the memory card in your phone.

Music home screen



Music home has two parts, the upper part contains locally-stored audio content, and the lower part shows online audio

content. When online content is not available, the lower part shows local content.

1	Local audio content (on memory card)
2	Online audio content
3	More key for local content. Browse music by category.
4	Predefined playlists.
5	More key for online content. Go to PlayNow™ or other available online services.
6	Highlighted online content. If online services are not available, local content is displayed.
7	Media categories.

To browse audio content on your memory card

- 1 From **Home** screen, tap **Mediascape**.
- 2 If the music home screen is not shown, tap **Music**. The first time you open the music home screen, it does not display your music.
- 3 In the upper part of the screen, tap **More**.
- 4 Flick left or right to view items by category.

To enable PlayNow™ or other online services content display

- ✦ To enable the display of PlayNow™ content on the lower part of the music home screen, you have to check the below option.

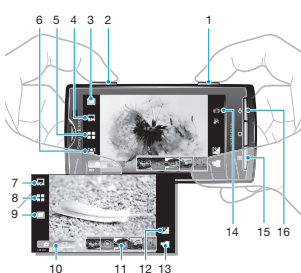
- 1 From the **Home** screen, tap **Mediascape**.

- 2 If the music home screen is not shown, tap **Music**.
- 3 Press **📄** and tap on **Music Home settings**.
- 4 Mark the check box for option **Show online music service** and then tap **Show service**.

Camera

You can take a photo or record a video either by tapping the screen, or by using the camera key. You can hold the camera either horizontally or vertically. Photos and videos are saved automatically on the memory card.

Viewfinder and camera keys



or to make a full reset and update of the phone operating system

- ✦ While using a 2G/3G mobile data connection to connect to Internet from your phone, data transmission charges may apply. Please contact your network operator for more information.

To download software updates wirelessly

- 1 From the **Home** screen, tap the applications bar.
- 2 Tap **Settings** > **About phone** > **Software update**.
- 3 Tap **Update now**.
- 4 Tap **OK**.
- 5 Tap **OK**. The phone will now search for software updates.

Updating your phone using Update service
You can update your phone using a USB cable and the Sony Ericsson Update service application. You need a USB cable and an Internet-connected PC. To learn how to download and use Sony Ericsson Update service, please go to www.sonyericsson.com/updateservice.

Locking and protecting your phone

To change the SIM card PIN

- 1 From the **Home** screen, tap the applications bar.
- 2 Tap **Settings** > **Security & location** > **Set up SIM card lock** > **Change SIM PIN**.
- 3 Enter the old SIM card PIN and tap **OK**.
- 4 Enter the new SIM card PIN and tap **OK**.

Troubleshooting

Common questions

My phone is not working as expected

If you experience problems with your phone, a few general tips are recommended before trying anything else:

- Restart your phone.
- Remove and re-insert the battery and SIM card. Then restart your phone.
- Update your phone. Regardless if you have the latest software, running Update Service can improve the software stability and solve problems. Updating your phone will also make sure you get an optimal performance and the latest enhancements. See *Updating your phone* on page 35 for more information.
- Reset your phone.
- ✦ Be patient while restarting or resetting your phone. Removing the battery during reboot or reset may damage the phone permanently.

Resetting the phone

Resetting the phone deletes all data, including downloaded applications, and resets the phone back to its initial state, the state before you turned on the phone for the first time. Make sure to back up important data you have on the phone before you reset the phone.

To reset the phone

- 1 From the **Home** screen, tap the applications bar.
- 2 Tap **Settings** > **SD card, USB Mass Storage & phone storage** > **Factory data reset** > **Reset phone**.

- 3 Enter your screen unlock pattern.
- 4 Tap **Erase everything**.

I cannot charge the phone or battery capacity is low

The charger is not properly connected or the battery connection is poor. Remove the battery and clean the connectors. In order to charge the battery the phone must be turned on. The battery is worn out and needs to be replaced. See *Charging the battery* on page 8.

No battery charging icon appears when I start charging the phone

It may take a few minutes before the battery icon appears on the screen.

I cannot use Internet-based services

Please make sure your subscription includes data download, and that the Internet settings in your phone is correct. See *Settings for calling, messaging and Internet* on page 5 for more information on how to download or change the Internet settings. You can also download settings from www.sonyericsson.com/support.

Error messages

No network coverage

- Your phone is in flight mode. See *To turn on the Airplane mode* on page 16 for more information.
- Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage where you are.

- The SIM card is not working properly. Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. In this case, please contact the nearest Sony Ericsson service location.

Emergency calls only

You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112.

SIM card is locked

- You have entered your PIN incorrectly.

SIM card is PUK locked

- You have entered your PUK (Personal Unblocking Key) incorrectly.

Legal information

Sony Ericsson X10i/X10a

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All illustrations are for illustration only and may not accurately depict the actual phone.

Event symbol

Opens after tapping **∞**
All phonebook information about and communication with the contact.

Related photos in the photo album.
 Related content on the web and in the phone.

To view an event in Timescape™
1 From the **Home** screen, tap **Timescape™**.
2 Double-tap the desired call.

To link a Facebook or Twitter contact to a phone contact from Timescape™
1 From the **Home** screen, tap **Timescape™**.
2 Tap a Facebook or Twitter tile.
3 Tap **∞**.
4 Tap **Add to contact**.

✦ After linking, the Facebook and Twitter updates will be displayed in Timescape™ with the name and picture for the phone contact.

To view all information about and communication with a contact
1 From the **Home** screen, tap **Timescape™**.
2 Tap a tile for a missed call, SMS/MMS/email message or Facebook/Twitter update.
3 Tap **∞**. All information about and communication with the contact appears.

Wi-Fi™

Using Wi-Fi™ you can access the Internet wirelessly with your phone.

To turn on Wi-Fi™

- 1 From the **Home** screen, tap the applications bar.
- 2 Tap **Settings** > **Wireless controls**.
- 3 Mark the **Wi-Fi** checkbox. The phone will now scan for available Wi-Fi networks.

✦ It may take a few seconds before the Wi-Fi connection is enabled.

Using Bluetooth™ wireless technology

The Bluetooth™ function creates a wireless connection to other Bluetooth devices, for example handsfree devices. A range within 10 metres (33 feet), with no solid objects in between, is recommended. You must turn on the Bluetooth function to communicate with other devices. You may also have to pair your phone with other Bluetooth devices.

To turn on the Bluetooth function and make the phone visible

- 1 From the **Home** screen, tap the applications bar.
- 2 Tap **Settings** > **Wireless controls**.
- 3 Mark the **Bluetooth** checkbox. **BT** will be displayed in the status bar.
- 4 Tap **Bluetooth settings**.
- 5 Mark the **Discoverable** checkbox. The phone will now be visible to other devices for 120 seconds.

- 4 Tap or flick the filter items at the bottom of the screen to view communication with the contact through other media.

Sony Ericsson Mediascape

With **Sony Ericsson Mediascape** you have one place for all your media content. You can browse media by the categories music, video and photo. You can use **Sony Ericsson Mediascape** to browse local media content on your memory card such as music, audiobooks, podcasts, photos, and videos. You can also access online content, for example, by browsing and purchasing music from PlayNow™, or by exploring related content on YouTube™. The first time you open any of the home screens, your content might not be displayed.

- ✦ Use **Media Go™** to transfer content to and from the memory card in your phone.

To open Sony Ericsson Mediascape

- 1 From the **Home** screen, tap **Mediascape**.
- 2 Depending on which media you want to use, tap **Music**, **Video** or **Photo** at the bottom of the screen.
- 3 To browse content on your memory card, tap **More** in the upper part of the screen.

To explore related media content

- Tap **∞**.

To pair the phone with another device

- 1 From the **Home** screen, tap the applications bar.
- 2 Tap **Settings** > **Wireless controls** > **Bluetooth settings**.
- 3 Tap **Scan for devices**. The Bluetooth devices found will be listed in the **Bluetooth devices** section.
- 4 Select the Bluetooth device that you want to pair with your phone.
- 5 Enter a passcode, if required.
- 6 You can now start using the paired Bluetooth device. The status of the pairing and connection is shown below the name of the Bluetooth device in the **Bluetooth devices** list.

✦ Make sure that the device you want to pair your phone with has the Bluetooth functionality activated and Bluetooth visibility turned on.

Updating your phone

You can update your phone to the most recent software for optimal performance and to get the latest enhancements. Updates can be downloaded wirelessly directly from your phone via the Internet by using a 2G/3G mobile data connection, or by using a Wi-Fi network connection. You can also download updates from the Update service application on your computer, by connecting the phone and computer with a USB cable. When updating using the Update service application, it is possible to either just download updates to your current phone operating system,

www.sonyericsson.com

Sony Ericsson Mobile Communications AB
SE-221 88 Lund, Sweden

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